ClickSoftware for Oil & Gas Field Services
A consolidated approach to mobile resource management

Extending the power of your ERP and HCM systems to provide a complete solution for your oilfield services' mobile workforce. ClickSoftware’s solution for Oil and Gas field services ensures upstream service providers get the most out of their field resources, including equipment, while streamlining the process of scheduling, dispatching, and closing out work.

The upstream oil services industry is complex and highly competitive: It contains more service providers than any other part of the industry so maintaining a strong reputation is vital. Once drilling commences, standby cost margins and your reputation suffer if personnel, crews, and equipment aren’t up-and-running when required. The bottom line is that no upstream service provider can afford to hold up production because it failed to schedule its resources on time.

ClickSoftware removes the risk, complexity, and manual work from creating the best schedule for your field resources and equipment by automating and streamlining the whole process. Your highly-valued service and territory needs are fully integrated to all back office systems. The result is a streamlined process of managing work, scheduling resources, closing out work, and billing.

ClickSoftware is an end-to-end solution that delivers tasks to individual field resources and crews, captures key data and information directly from the field, and seamlessly feeds this back to your EAM, ERP, and HCM applications. While improving time management and reducing the administrative burden, ClickSoftware also enhances the communication between field resources and operations, increasing the operational awareness of field activity.

Put simply, ClickSoftware streamlines the complete, end-to-end, business process by offering standard and efficient working practices, full visibility of field resources and equipment, and making reliable electronic communication of data the standard.

In today’s competitive market, ClickSoftware gives upstream service providers the level of operational awareness that’s needed to support easy access to, and the best use of, all available resources.

Gantt and Map
Provides centralized visibility of all personnel, equipment, crew and work

Why ClickSoftware for Oil & Gas field services?

- Streamlines business processes giving an electronic trail with precise data accuracy
- Offers combined solution covering scheduling, mobility, and analytics
- Automates scheduling, managing any job complexity
- Provides full visibility into oilfield resources, crews, and equipment disposition
- Shortens response times to time-sensitive field activities
- Mobile platform supports any device and any operating system
- A single centralized solution for mobile field resource scheduling, accommodating extreme business, territory, and user needs
## ClickSoftware for Oil & Gas Field Services

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<tr>
<th>Feature</th>
<th>Advantage</th>
<th>Benefits</th>
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<tr>
<td>✓ Wide range of scheduling options from manual ‘drag-and-drop’ through to full automation</td>
<td>One solution that supports all levels of automation and sophistication</td>
<td>Increased oilfield resource and equipment productivity</td>
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<tr>
<td>✓ Schedule considers a wide range of factors, oilfield resources, crews, contractors, equipment, and complexities</td>
<td>Allocates using specific business objectives and supports existing business processes</td>
<td>Increased efficiency and productivity with the correct resource assigned every time</td>
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<tr>
<td>✓ Local, regional, and national visibility of the entire business knowing the location of all oilfield resources, crews, and equipment</td>
<td>Easily share resources between business units</td>
<td>Increased productivity and utilization; lower overall operating costs; deeper consideration of priorities, revenues, and costs</td>
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<tr>
<td>✓ Define and execute multiple scheduling policies</td>
<td>Faster response to emergencies, unplanned scenarios, and time-sensitive field activities</td>
<td>Reduced response times; ability to react faster to major changes; enhanced commercial reputation</td>
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<td>✓ Dispatch work to mobile devices and receive real-time progress updates</td>
<td>Quicker return-on-investment by immediately communicating with the field; become “Bill Ready” at job site</td>
<td>Increased efficiency, utilization, and productivity; streamlined process; significant reduction of paperwork; reduced time and effort, and increased accuracy, to bill customer</td>
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<td>✓ Mobile platform supports any device and operating system with concurrent use of multiple devices and operating systems</td>
<td>Flexibility to use the device of choice and leverage the right device for the business and process needs</td>
<td>Reduced device management costs; longevity of mobile solution; freedom to choose devices; ease user acceptance; adhere to processes</td>
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### About ClickSoftware

ClickSoftware is a global leader in automated workforce management and optimization solutions for the service enterprise. Available via the cloud or on-premises, our solutions provide organizations with end-to-end visibility and control over the entire service process, while providing them with tools to drive their business forward by optimizing forecasting, planning, scheduling, mobile workforce management and customer communication.

ClickSoftware solutions boost productivity and increase customer satisfaction, while decreasing overall service costs. ClickSoftware is the number one choice to deliver superb business performance to organizations of all sizes, in all service sectors.

Please contact us for more information:

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